

RETURN REQUEST FORM

IMPORTANT BEFORE REQUESTING A RETURN:

1. The returned material must be in its original packaging and in perfect condition.

2. Please note that any material may be returned within a maximum period of 30 calendar days from the date of purchase, unless the non-return, non-exchange or non-refund condition has been previously stated.

3. Returns will not be accepted after 31 calendar days from the date of purchase.

4. Customised items or items specifically ordered for the buyer may not be returned unless otherwise agreed.

5. The shipping costs of the original order will not be refunded, except in cases where the fault or incident is attributable to Nautichandler. In addition, the cost of return shipping must be paid if applicable.

6. Any additional costs incurred by the distributor/supplier/manufacture will be charged to the party requesting the return.
- YOUR RETURN REQUEST CANNOT BE PROCESSED UNTIL WE RECEIVE THIS DOCUMENT DULY COMPLETED.

• ONCE PROCESSED AND CONFIRMED, YOU MUST INCLUDE A COPY OF IT IN THE RETURN PACKAGE.

• MATERIAL RETURNS MUST BE AUTHORIZED BY THE NAUTICHANDLER SALES DEPARTMENT.

Return authorized by:

CUSTOMER DETAILS:

First name:

Phone number:

SELECT THE REASON FOR RETURN:

- ☐ Damage during transport (attach delivery note)

☐ Broken or defective part

☐ Excess item delivered

☐ Unordered item

☐ Item ordered by mistake

☐ Warranty claim

Other reasons (specify):

ITEM CODE	ITEM NAME	QUANTITY	INVOICE/DELIVERY NOTE (SERIES + NUMBER)	PURCHASE DATE

ATTACH PHOTOS OR VIDEOS OF THE PRODUCT:

Photos or videos must be sent by email together with this return form and should clearly show the condition of the product and the reason for the return.

Signature / stamp:

Request date:



Nautichandler
PART OF THE NAUTIPAINTS GROUP

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